Halifax Regional Water Commission Employees' Pension Plan
Service Standards Report - 2019

Quarter 4 (as at March 12, 2020)			Eckler				HW Staff				
Transaction	**Standard**		**Total # Completed**	**# Past Standard**	**% with Standard**	**Average Service Days**	**Total # Completed**	**# Past Standard**	**% with Standard**	**Average Service Days**	**Total Average Service Days**
Retirement Estimates	18	Business Days	1	0	100%	5.0	1	1	0%	27.0	32.0
Marriage Breakdown Calculations	28	Business Days					0	0			0.0
Post-Retirement Death Letter	10	Business Days					0	0			0.0
Pre-Retirement Death Benefit	28	Business Days					0	0			0.0
Termination Estimates/ Calculations											
- Standard	18	Business Days	5	1	80%	8.0	5	5	0%	33.6	41.6
- Non Standard (incl RTAs)	28	Business Days					0	0			0.0
		Total	**6**	**1**	**83%**		**6**	**6**	**0%**		

	Total # Completed	**# Past Standard**	**% within Standard**
Combined Total (Eckler & Halifax Water)	**6**	**6**	**0%**